**WorkSource Integrated Technology Project End User Training Evaluation**

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| Instructor: Date: |

Your opinion is very important to the system trainers, as well as the project team. Please take a few minutes to answer the following questions. Your responses will assist us in continuing to improve and enhance this training course. Thank you!

1. What did you enjoy most about this training?
2. What, if anything, would you like to see added to this training?

For the questions below, please circle the appropriate rating using a scale of 1-5, with 1 indicating Below Expectation and 5 indicating Exceeded Expectation.

Below Exceeded

Expectation Average Expectation

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1) How useful was the training content? | 1 | 2 | 3 | 4 | 5 |
| 2) How well did the trainer deliver the content? | 1 | 2 | 3 | 4 | 5 |
| 3) How suitable was the mix of presentation versus activities? | 1 | 2 | 3 | 4 | 5 |
| 4) Overall, rate the scenarios that were used to assist with training the customer management component. | 1 | 2 | 3 | 4 | 5 |
| 5) How would you rate this training for meeting your needs or expectations? | 1 | 2 | 3 | 4 | 5 |

Please provide any additional feedback for the instructor:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(optional)

Thank you. We appreciate your feedback!